

Figures 2-9 and 2-10 make more explicit the connection between PDSA and the nature of true learning.

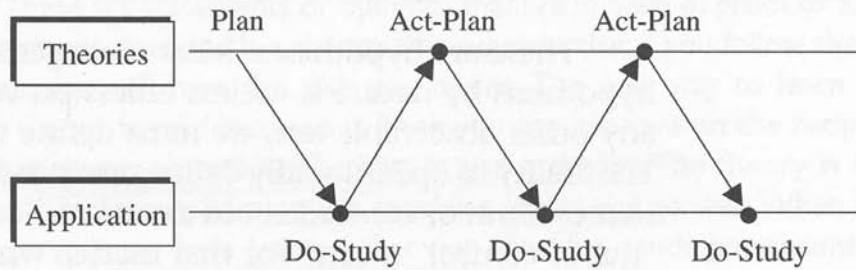


Figure 2-9. Learning and PDSA.

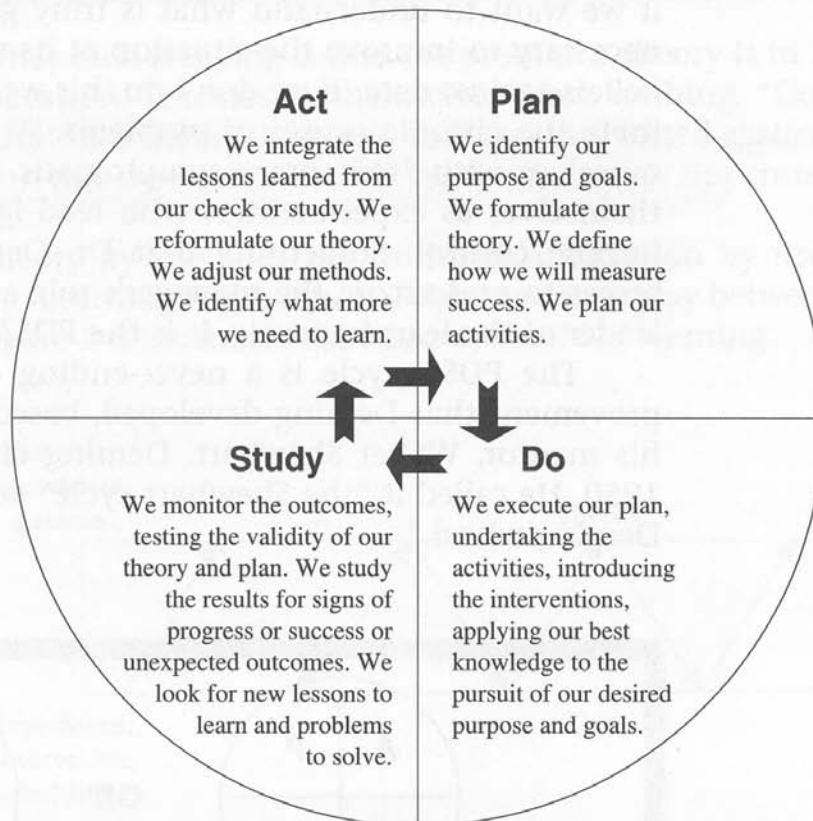


Figure 2-10. The ongoing cycle of learning and improvement.

– from Peter Scholtes. *The Leader's Handbook*